

ATTORNEY DOCKET NO.  
#62891.1211

PATENT APPLICATION  
10/775,416

MAIL DATE CANCELLED

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Fadi R. Jabbour et al.  
Serial No.: 10/775,416  
Filing Date: February 10, 2004  
Title: Method and System for Queuing Calls Based on  
Call Time Commitment

**Mail Stop: Amendments**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

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I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

*Willie Jiles*

Willie Jiles

Date: February 28, 2005

**INFORMATION DISCLOSURE STATEMENT**

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97, and 1.98, that the documents listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified application. Furthermore, pursuant to 37 C.F.R. §§ 1.97(g) and (h), Applicants make no representation that these documents qualify as prior art or that these documents are material to patentability of the present application or that a search has been made.

Since the present Application was filed after June 30, 2003, a copy of any U.S. Patent and any U.S. Patent Application Publication cited on the attached PTO-1449 forms is not being submitted with this Information Disclosure Statement pursuant to the July 11, 2003 waiver of 37 C.F.R. § 1.98(a)(2)(i) by the U.S. Patent and Trademark Office.

**REMARKS**

Applicants believe that this Information Disclosure Statement has been filed before the mailing date of an Office Action on the merits. Pursuant to 37 C.F.R. § 1.97(b), Applicants believe that no fee is due. The Commissioner is authorized to charge any fee or credit any overpayment to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,

BAKER BOTTS L.L.P.

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PTO-1449

Application No.  
10/775,416Applicant(s)  
Fadi R. Jabbour et al.Information Disclosure Citation  
In an ApplicationDocket Number  
062891.1211

Group Art Unit

Filing Date  
February 10, 2004

## U.S. PATENT DOCUMENTS

	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A	6,665,537	12/16/2003	Lioy	455	435	01/21/1999
B						
C						
D						
E						
F						
G						
H						
I						
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## FOREIGN PATENT DOCUMENTS

	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO

## NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, Pertinent Pages, and Date)
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EXAMINER

DATE CONSIDERED

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

U.S. PATENT AND TRADEMARK OFFICE